



Manufacturer guarantee for end customers

5 years functional guarantee and 10 years availability of spares for hose reels since 2015.

Guarantee

For hose reels, sold to end customers after 1st January 2015, ALBA KRAPP guarantees perfect function for 5 years from date of sale to the first end customer for the following:

- Watertightness within the reel
- Rotability of reel
- Driveability of hose transporter (of the corresponding models)
- Moving function of wall mount bracket (of the corresponding models)
- Rusting-through (but not for colour changes or smaller rust spots at the surface)

Specifically excluded from the guarantee are defects based on:

- Normal wear and signs of usage
- Incorrect use
- Ignoring of installation and care instructions
- Changes or repairs by third parties

In case of guarantee and along with proof of purchase (date of sale since 1st January 2015) by end customer, ALBA KRAPP will repair the hose reel free of charge at its sole discretion or deliver spares. Should that not be possible for ALBA KRAPP, ALBA KRAPP reserves the right to deliver an equivalent replacement or hose reel. Further claims are excluded.

10 years availability of spares

Hose Reels from ALBA KRAPP are extremely durable. Due to this ALBA KRAPP guarantees for each model a 10 years availability of spares after end of production. Even at older models we can mostly deliver the main parts. For correct identification of the suitable parts we need the item number of the replacement and the description of the device. You will find the item number of the replacement on our website at the corresponding models. The description of the device is indicated on the type plate (usually located on the spoke) of the hose reel. In some cases it may be that we need a picture (digital photo) of the replacement in addition to identify the part correctly. Normally the spares will be delivered from our distribution partners.

Care instructions for hose reels

To prevent damages during frost risk the complete water pipeline must be evacuated. Please store the hose reel in a completely frost-free room. During long standing periods (for example at the beginning of the season) it may be that the water changes colour. Due to this we recommend to rinse well the device before return to service. The device should not have contact with chlorine vapours (swimming pool area) or saline environments (during winter season). Please choose a suitable storage. With stronger pollution or if required, we recommend to hose the reel and to dry with a smooth duster. For cleaning only use mild detergent. Please avoid strong detergents, abrasive sponges or the like. If the reel is sluggish oder squeaky please use a standard spray and treat the bearings.

Good care and prevention maintenance will extend durability of your hose reel.



ALBA KRAPP AG
Pfaffstrasse 5 · CH-9536 Schwarzenbach
info@alba-krapf.ch
www.alba-krapf.ch